

GOVERNMENT OF ANDHRA PRADESH GVWV & VSWS DEPARTMENT Auto Nagar, Vijayawada

USER MANAUAL FOR JAGANANNA SURAKSHA MEESEVA SERVICES



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1.1 About Service:

'Jagananna Suraksha', a comprehensive initiative designed to ensure that all citizens have hasslefree access to various welfare schemes, Volunteer takes the required service from citizen and generates a token. Secretariat receives token and enters the token number in employees login and facilitates the respective service based on the token number. Through a registered token, this service offers GSWS services. Citizens can visit GSWS centers and apply for JAGANANNA SURAKSHA service, which entitle them to free access to all GSWS services. Based on the services of MeeSeva and AP Seva the services will be redirected to the respective portals

2.1 Procedure for applying at GSWS:

This section contains instructions for the users to apply for **JAGANANNA SURAKSHA** from GSWS / VSWS website

Logging in GSWS portal:

Go to GSWS website and select on Login as depicted in Image 1.



Image 1: Logging in



• Enter User id and select next as depicted in Image 2.

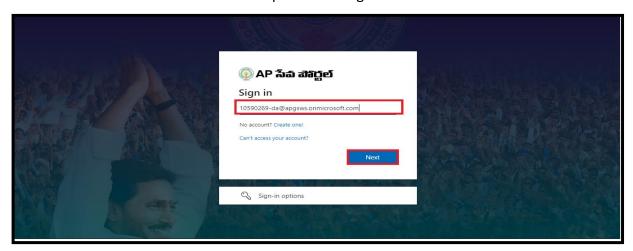


Image 2: User Id

• Enter password and select on **Sign in** as depicted in Image 3.

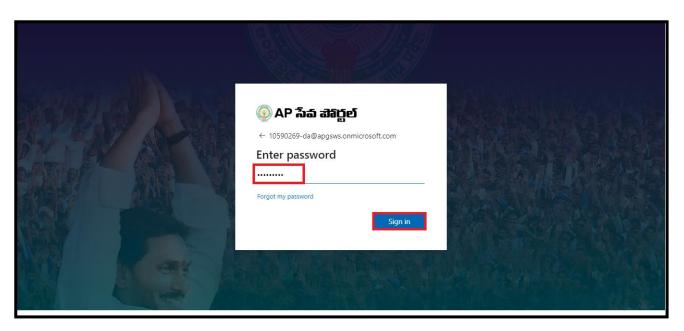


Image 3: Password



3.1 Redirecting to MeeSeva service:

• A screen will appear and select **MeeSeva Services** as depicted in Image 4.

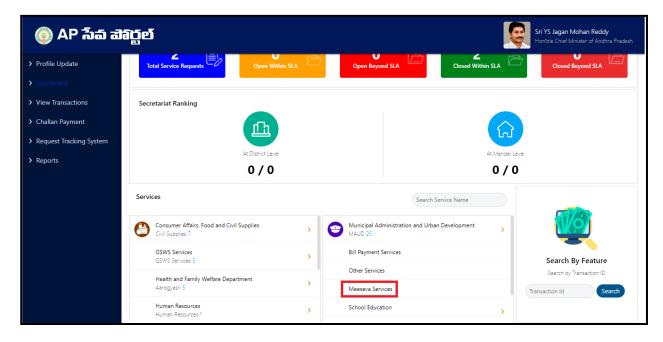


Image 4: MeeSeva Services

• Select Jagananna Suraksha service as depicted in Image 5.

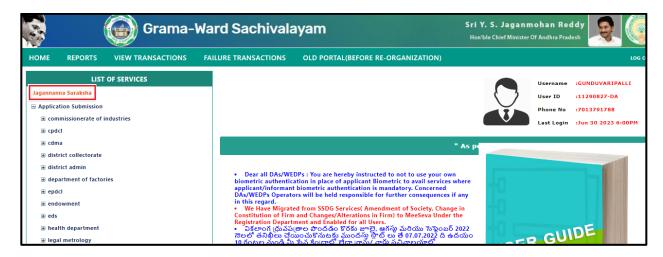


Image 5: Selection of Jagananna Suraksha



• Enter Jagananna Suraksha Token number and select on submit option as depicted in Image 6.



Image 6: Jagananna Suraksha Token

- Note: After submission of the token, based on the token number services will be redirected.
- For Example, this token Number is redirected to F Line Application Service.



4.1 F Line Application by VS

• Now **F-Line Application (New) Land Details** Screen will be displayed as depicted in Image 7.

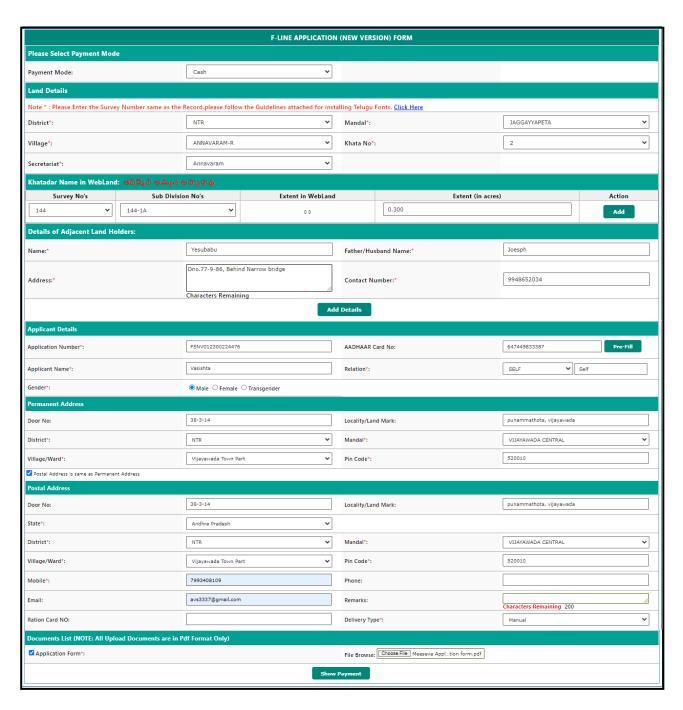


Image 7: F-Line Application (New) Land Details Screen



• Select on **Confirm payment** as depicted in Image 8.

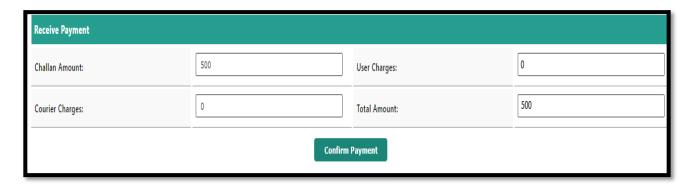


Image 8: Confirm Payment

Note: Only service fee will be collected based on the service type and no user charges will be collected from the citizen.

A receipt will be generated as depicted in Image 9.

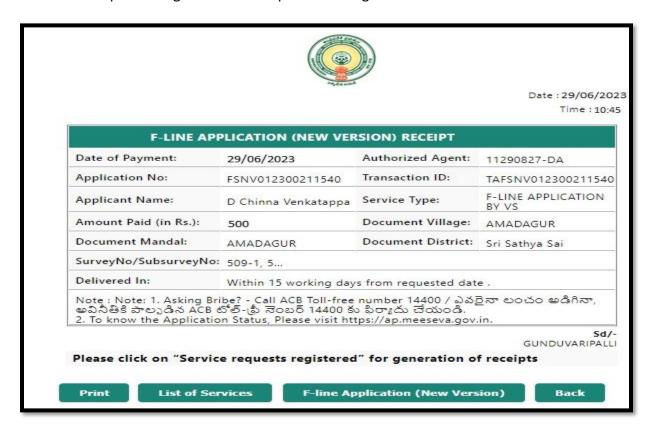


Image 9: Receipt